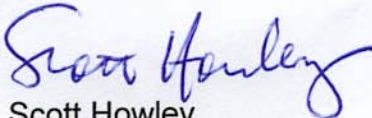


December 21, 2001

To Whom it May Concern,

The purpose of this letter is to affirm that Jeff Grant has, as an individual and as a principal in T-Swat Consulting, been an active member in the *Oracle9i Application Server Strategic Customer Program*. As part of this program Jeff has provided product feature and roadmap feedback to Oracle. Also, as part of this program Jeff has had early access to many of the key upcoming features having participated in several Oracle beta and pre-beta onsite events. As a result of his participation in these activities and this program, Jeff has developed an excellent relationship with the Oracle development organization.

Regards,



Scott Howley
Group Product Manager
Oracle Corporation