

ORACLE®

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Jeff Grant  
717-1045 Haro Street  
Vancouver, BC V6E 3Z8  
Tel: 604.313.1411

Dear Jeff,

Having worked with you starting since you were at Nettwerk Records through to T-Swat, I am writing you this letter to thank you for your involvement as an Oracle customer, and now in my role in Oracle Worldwide Marketing, as a reference customer for Oracle technology.

Your ability to cover both business issues as well as the technical issues has helped Oracle customers make informed decisions when evaluating and implementing Oracle technology. In particular, your successful implementation of emerging technology has been a significant proofpoint for Oracle.

Thank you again for your involvement with Oracle and I look forward to our continued relationship.

Sincerely,

A handwritten signature in black ink, appearing to read 'ML', with a long horizontal flourish extending to the right.

Mike Lehmann  
Principal Product Marketing Manager  
Oracle Worldwide Marketing